

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Susai et al.

Application No.: 10/826,268

Filed: April 19, 2004

For: APPARATUS, METHOD AND COMPUTER
PROGRAM PRODUCT FOR GUARANTEED CONTENT
DELIVERY INCORPORATING PUTTING A CLIENT ON-
HOLD BASED ON RESPONSE TIME

Attorney Docket No.: 2006579-0472 (CTX-168CON)

Art Unit: 2456

Confirmation No.: 9408

Examiner: Tran, Jimmy H.

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL

Transmitted herewith **for filing** in the above-referenced application, please find the following documents:

1. Amendment and Response to Office Action (15 pages);
2. Request for Continued Examination (3 pages);
3. This Transmittal.

Please charge any additional fees that may be required or credit any overpayments to our Deposit Account No. 03-1721.

Respectfully submitted,

CHOATE, HALL & STEWART, LLP

Dated: March 8, 2010

/Daniel E. Rose/

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